

Lancashire County Council

Cabinet Committee on Performance Improvement

Thursday, 10th December, 2015 at 10.00 am in Cabinet Room 'B' - The Diamond Jubilee Room, County Hall, Preston

Agenda

Part I (Open to Press and Public)

No. Item

- 1. Apologies for Absence**
- 2. Disclosure of Pecuniary and Non-Pecuniary Interests**
Members are asked to consider any Pecuniary and Non-Pecuniary Interests they may have to disclose to the meeting in relation to matters under consideration on the Agenda.
- 3. Minutes of the Meeting held on 5 October 2015** (Pages 1 - 6)
- 4. Report on the 2015 Ofsted Inspection of Services for Children in Need of Help and Protection, Children Looked After and Care Leavers**
Report to follow.
- 5. Update on a Finding of the Local Government Ombudsman - August 2015** (Pages 7 - 56)
- 6. Quarterly Corporate Performance Monitoring Report - Quarter 2 2015/16** (Pages 57 - 64)
- 7. Customer Access Performance Report** (Pages 65 - 74)
- 8. BTLS Lancashire Services Limited Service Governance and Performance Monitoring Report** (Pages 75 - 88)
- 9. Corporate Human Resources - Health Check Report** (Pages 89 - 102)
- 10. Urgent Business**

An item of Urgent Business may only be considered under this heading where, by reason of special circumstances to be recorded in the minutes, the Chairman of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Members' intention to raise a matter under this heading.

11. Date of Next Meeting

The next meeting of the Cabinet Committee on Performance Improvement will be held on Monday 1 February 2016 at 2.00pm, in Cabinet Room 'B', the Diamond Jubilee Room, County Hall, Preston.

I Young
Director of Governance,
Finance and Public Services

County Hall
Preston